

Communication and Teamwork increase – Space is often insufficient!

„The more commercial enterprises and other organisations are penetrated by electronic media, the more important complementary face-to-face structures become, enabling an immediate personal exchange.“,

states **Thomas Mickleit** in „Das Intranet der Dritten Generation“.

In preparation for the Orgatec, the **bsö** (the Association of Office-, Seating-, and Object Furniture), conducted a telephone survey concerning the current status of office work. 601 enterprises in Germany, Austria, and Switzerland participated.

Some **office work trends** expected to occur in the future are already in the phase of realisation: *“57.2% of all surveyed enterprises confirm that in their companies routine jobs get increasingly replaced by **project work**.*

*In 70.4% of all companies the proportion of **communication** in office work has increased noticeably over the last years. In average 34.9% of working time is allocated to communication.”*

In an internal communication study, published 2011, the **School for communication and management** declares that personal conversations are the most important medium for internal communication in enterprises.